

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. FCC , I have been shocked and upset with the tactics cell companies use to promote there products and then recieve the bill and it is double or triple that stated price on the first bill with hidden charges. It does not get alot better after that. I have a share plan with my daughter that is \$70.00 a month. My bill is always around \$110.00 These companies are advertising the lies in mags. and all over television spending millions to keep the lie going. Bell telephone sure changed when they were regulated. The cell companies are in this big monopoly together. It needs to be looked into.

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,  
Wayne Chappelle